

EZ-CAP Benefit Matrix Assessment Package

Building benefit options doesn't have to be stressful. The HCIM Configuration Support team can simplify the process by providing you an overview of the systems benefit matrix settings and help you identify and apply the right benefit structure. They will work with your team and ensure they are trained and able to apply future updates and modifications to new and existing benefit option plans as they occur.

HCIM has provided configuration support services for over 20 years. Our experts have assisted with the correction of the benefit matrix configuration setup, member out of pocket setting, benefit rules settings, and other functions.

Take advantage of our Benefit Matrix Assessment and get peace of mind.

HCIM's Benefit Matrix Service Package will include an Assessment of the following screens:

- Option Masters (OOP)-Specify by line of Business, deductibles, and OOP maximum
- Tracking (Accumulator/Utilization)-Specify limitations using units and dollar amounts
- Benefit Rules-Evaluation of benefit rule setup
- Detail Option Master-Review copay, coinsurance, benefit tracking, benefit rules, and other limitations.

The HCIM Configuration Support team will also evaluate the following tables:

- Option master
- Benefit rules
- Detail Option maintenance
- Tracking maintenance
- Auto-adjudication rules driven by benefit rules
- SymKey queries if used to drive/alter benefits









Benefit Matrix Assessment Package

The HCIM Configuration Support team will complete your assessment, provide all findings and configuration recommendations to improve your benefit matrix setup.

The team can also assist in drafting internal documentation such as process and procedures and training guidelines to be used for future benefit builds and training purposes.

Assessment Process and Deliverables

-  Analyze data and information collected to generate findings
-  Validate findings and obtain clarifications from client
-  Identify opportunities for improvement and efficiencies
-  Prepare draft assessment and recommendations report
-  Prepare final assessment and recommendations report
-  Present final report

Documentation Examples



Prepare Benefit Structure Process and Procedures



Job Aide

Note: An estimate of cost and effort will be provided once HCIM has an opportunity to assess your specific requirements.

Contact us today to learn more about how the HCIM Configuration Support team of experts can work with you to ensure benefits are setup according to your health plan requirements and simplify future maintenance efforts.

Related Services/Products for EZ-CAP Suite

Health Plans Review

- Financial responsibility
 - Plan/IPA/Medical Groups
 - Misdirect processes
 - Non-covered services

Vendors/Providers

- Vendor/Provider current state fee schedules
- Medicare fee schedules
 - RBRVS – Component units
 - Single unit
- Fee schedules
 - Medi-Cal & Medicaid fee schedules
 - Provider contracts
 - Fee set assignments

Claims & Encounters

- Workflow and processes
 - Pricing
- Timely filings
- Interest calculations
- Claims auto-adjudication
- Auth/Claim matching

