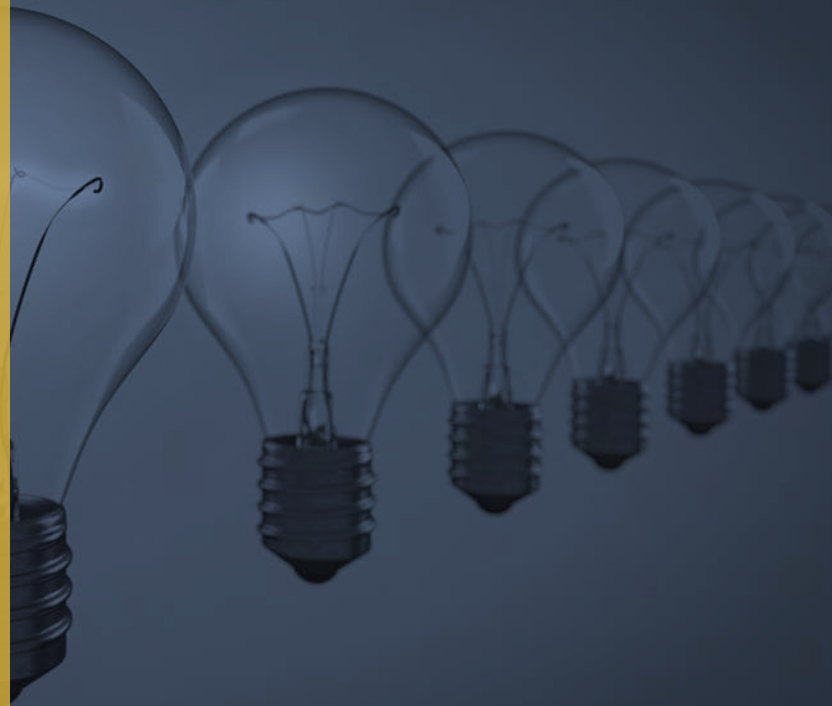


HealthCare Information Management, Inc. (HCIM) was founded over 24 years ago by health care operations executives that believe intelligent automation applied by knowledgeable people can make a significant impact for health care payers and managed care organizations. Our products are designed and delivered by experienced professionals who understand operations and the unique challenges payers face. It is the expertise behind the technology that sets HCIM apart. We deliver solutions that streamline operations, reduce administrative costs, increase efficiency, and improve accuracy with proven ROI.



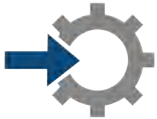
WHAT WE DO

SymKey



Our flagship product delivers results that reduces administrative costs and streamlines operations. Custom scenarios ensure business rules are accurately applied at speeds up to 8x than manual processes.

IntelliRPA®



IntelliRPA is our proprietary approach and the power behind our products. Our technology is built by people who understand operations and know how to leverage the right tools to make an impact.

Systems




Core claims system selection, implementation, migration, configuration, testing, and go live. Ongoing system support, fee schedule maintenance, custom reports, query development, and more.

Operations



Health care operations experts that know what it takes and partner with clients to tackle their biggest challenges. Comprehensive Operational Consulting, Staff Augmentation, Audit support, and more.





HCIM's innovative technology solutions and consulting services are aimed at streamlining healthcare payer operations and creating new efficiencies to reduce overhead costs, improve claim quality, minimize overpayments, and speed turnaround times. As healthcare operations experts, we know how important it is to maintain regulatory compliance and adhere to strict operating budgets. That's why our solutions are cost-effective and deliver rapid ROI.

Claims System Services

Our claims operations veterans provide comprehensive claims system support, including everything from system selection to implementation, configuration, upgrades, and conversions. We can help with fee schedule updates, data analytics, and custom reporting.

We helped a Nevada health plan complete their claims system conversion and ensured they met their target go-live date. We trained their staff and created SOP documentation to ensure processes were performed correctly.

Claims Operations Optimization

Payer operations and managed care experts are difficult to find but HCIM's team has extensive experience. They can perform operational assessments to identify gaps and opportunities, then will continue to support clients every step of the way as we help simplify the most complex challenges.

Helped a California health system resolve Claims Corrective Action Plan for 6 different health plans. Established processes for Universe, ODG, and MTR reports to ensure consistency and reporting accuracy standards were met.

Comprehensive Operational Consulting

Our team of healthcare executives guide clients to achieve results that make a lasting impact. No project is too big when you have the right team behind you.

A healthcare payer needed to migrate three different claims systems into one core system, and we leveraged our consultants' extensive knowledge and experience to convert their historical data from all three systems, implement and configure their new system, and re-engineer their businesses processes and workflows using industry best practices. This resulted in new efficiencies and a complete transformation of the client's operations.

