SymKey®
Virtual Auto-Post™

01 EZ-CAP

Source of Claims
Data for VE

02 Virtual Examiner (VE)

Billing Code Editor
FWA Detection

Cost Containment

Compliance with CMS
claims guidelines

03 SymKey

Automates Manual Claims
Adjudication

Automates Application of
VE Edits

Automate claim edit recommendations from Virtual Examiner® with Virtual Auto-Post™

SymKey Virtual Auto-Post (VAP) freed up examiners from having to manually enter adjustment codes by having VAP do the work. VAP is fast and accurate. The more innovative we are, the more we realize how SymKey can be utilized. We have a new saying around DOHC, 'How did we ever live without SymKey Virtual Auto-Post?

Clare Abadie, Claims Director
Desert Oasis Healthcare (DOHC)

Virtual Auto-Post

Co-developed by HCIM and PCG Software. SymKey Virtual Auto-Post seamlessly integrates with the Virtual Examiner cost containment system to automate the posting of claim edit recommendations directly into the core claims transaction system, thereby eliminating this intensive and time consuming manual process. Virtual Auto-Post clients can realize the immense cost savings of Virtual Examiner®/Virtual Reporter™ without the need to add additional staff to manually update their claims.
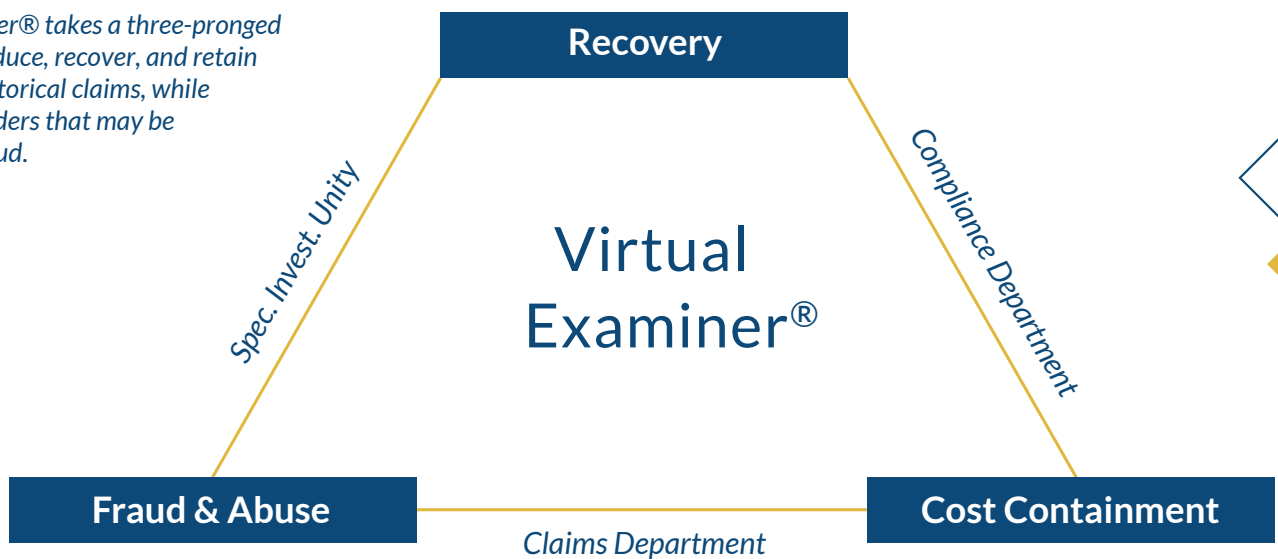
About SymKey

SymKey is a powerful robotic automation tool that performs a predefined series of actions on hundreds of Professional/Hospital claims at a time within a client's existing claims system, for speed six to eight times faster than manually and the ability torun 7/24.

HCIM

Virtual Examiner®

PCG Software's Virtual Examiner® application compares claims against a strict set of industry rules and locates claims with flawed procedure codes and billing mistakes, allowing healthcare organizations to remedy overpayments and recover large sums of money, all while adhering to industry standards.

Virtual Examiner® takes a three-pronged approach to reduce, recover, and retain current and historical claims, while targeting providers that may be committing fraud.

Recovery

Virtual Examiner®

Spec. Invest. Unity

Compliance Department

Fraud & Abuse

Cost Containment

Claims Department

Recovery

- Identify third-party liability claims and case management opportunities
- Provide historical reports to maximize retro-recoveries
- Generate and review detailed cost recovery reports

Cost Containment

- Enhance claims adjudication with over 30 million claims edits per claim
- Continually review each claim prior to check runs to maximize containment
- Monitor internal claims processes to identify unclean claims and reduce payment for improper or erroneous coding

Fraud and Abuse

- Identify fraud and abuse with strategic investigative reports and graphs
- Review effective tactical fraud control reporting for immediate control
- Highlight providers requiring additional billing education
- Research and build caseloads for quicker reimbursement
- Generate case profiles against spiking, churning, outliers, and abusive patterns

Virtual Examiner® is a registered trademark owned by PCG Software, Inc

HCIM