

Trusted IntelliRPA® automation can save you time and increases accuracy. Assign your SymKey® robots to complete repetitive manual Eligibility updates.

# SymKey for EZ-CAP Eligibility Module

## Key Features



### ADD MEMBERS

SymKey can add new members, including these fields:

- Member ID, Health Plan, PCP and PCF
- Essential demographic fields, such as name, birthdate, address, phone number, etc.
- Additional Insurance, Contract Type and Status
- User Defined Fields, Memo Lines and Notes



### ADD CONTACTS (ADDRESSES/PHONE NUMBERS)

SymKey can add new contact records, including addresses, phone numbers, and email addresses.



### UPDATE DEMOGRAPHICS

SymKey can update essential member demographic fields, including name, language, birth sequence, contract type and status.



### PERFORM UTILITY FUNCTIONS

SymKey can automate commonly used utilities to change the current Health Plan Benefit Option and current PCP.



### ADD MEMBER NOTES

SymKey can add notes to a member.



### UPDATE MEMO LINES AND USER DEFINED FIELDS

SymKey can update all user defined fields and memo lines.



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## Additional Services

### PAYMENT PROCESSING MODULE

Go beyond built in functionality to automate payment processes, streamline pre-audits, and easily change the status of claims.

### PROVIDER MODULE

Take the pain out of Provider Data Management. SymKey robots can update, term, and add provider data.

### PROFESSIONAL SOLUTIONS

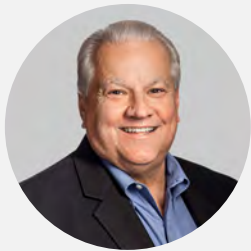
Experience matters. Our team of experts can unlock efficiency through configuration assessments, workflow analysis, and more.

### SYMKEY SERVICES

HCIM Support can help you get more from your SymKey robots and help you automate even the most complex of workflows.

### AUTH MODULE

Authorization automation you can trust. SymKey can add, update, and approve authorizations.



Contact us to learn more.

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