

IntelliRPA® technology designed for more than just claims adjudication. SymKey® robots help you better manage your Provider Data with the same accuracy, consistency, and speed you trust.

# SymKey for EZ-CAP® Provider Module

## Key Features



Add or Term Provider



Add, Update, and Term Vendor Associations and Fee Set Assignment (FSA)



Update Demographics



Add Specialties



Update Contract Type Code and Class Code



Add, Update, and Term Health Plan Panels



Add Result, Update, and Term Locations (Contacts/Addresses)



Update Memo Lines and User Defined Fields



# SymKey for EZ-CAP® Provider Module

Maintaining Provider Data accuracy can be overwhelming, and at times, poses a significant challenge to keep up with the necessary weekly and monthly changes. SymKey robots can now be tasked with these critical provider record updates.

## SymKey for EZ-CAP Provider Module in Action

We are excited to share production data from our Provider Module Early Adopter. This data demonstrates how this powerful tool has made a significant impact for a large health plan in the Southwest.

## Production Data January - September 2023

Below is a graph outlining the Request Type and Volume for the following requests:

Request Type	Sum of Total Records
Adding Email Address	9
Adding New Location	2360
Adding Phone and Fax Numbers	2634
Updating Phone and Fax Numbers	274
Term Provider	235
Add New Health Plan Pg4	1140
Update Health Plan Pg4	6669
<b>Grand Total</b>	<b>13321</b>

As an example of how time-consuming this process can be when done manually, let's take the first entry under Provider Action Request, "Adding phone/fax numbers."

Even a request as simple as this will take a provider specialist two minutes to update a single provider record. If the request includes 1362 provider records, as requests often do, then this task would require the specialist to spend a total of 2,724 minutes – the equivalent of two weeks' work – of tedious and boring work that can be prone to human error.

In contrast, this task was completed in **4 hours and 15 minutes** minutes using SymKey.



Contact us to learn more.

