

SymKey Authorization Module Capabilities

Update Header

SymKey can update the following information on the Authorization Header:

- ✓ Authorization Statuses
- ✓ Authorization Dates
- ✓ Member, Provider and Vendor IDs
- ✓ Requested and Authorized Units
- ✓ Diagnosis Codes
- + And More

Update Detail

SymKey can update the values in the following Detail Line fields:

- ✓ Service Type
- ✓ Service Code and Procedure Grouping
- ✓ NDC Code
- ✓ Modifiers
- ✓ Requested and Authorized Quantities
- ✓ Adjustment and Final Adjustment Codes
- + And More

Update Other Fields

SymKey can update User Defined Fields, Memo Lines, and Authorization Notes.

Create Authorization and Add Details



SymKey can create a new authorization or copy an existing record



SymKey can add detail lines to an existing record

Example Scenarios

- 1. Auto-Approval**
SymKey can update the Authorization status to Approved, such as for direct referrals that don't require review.
- 2. UM Delegation Routing**
SymKey can update the Authorization status and add denial notes to quickly route the authorization to the appropriate UM team for final review.
- 3. Extend Dates**
SymKey can extend the expiration date of an existing authorization.
- 4. Create New Authorization**
SymKey can create a new companion authorization for professional services, either to accompany the facility authorization or to reissue an expired authorization
- 5. Modify an Existing Record**
SymKey can add a detail line. For example, it can create a line to down-code the existing authorization, such as a code reduction for care level.
- 6. Additional Lines**
SymKey can add detail lines, such as adding X-rays to an Orthopedic consult or adding follow-up visits for Home Health care.