



SymKey harnesses IntelliRPA robotic automation to simplify and optimize manual workflows for healthcare payers and managed care organizations.

Benefits

- ✓ **Speed**
SymKey works 8x faster than a person
- ✓ **Accuracy**
Consistently applies business rules without error
- ✓ **Cost-Effective**
Affordable solution that delivers 11x ROI
- ✓ **Easy Implementation**
Clients are typically up and running in production within 30 days
- ✓ **Increase Auto Adjudication**
Users see significant boosts of 30 percentage points or more in their auto adjudication rates, often reaching over 90%

Features

Automatic

SymKey robot(s) run unattended and can be scheduled to run up to 24/7, improving turnaround time and increasing accuracy.

Flexible

Users can define manual processes, customize, and make updates as business needs change, allowing your staff to focus on more analytical tasks.

Auditability

SymKey logs into the system just as a user would and logs all actions for comprehensive reporting.

Reporting

Report on robot health, usage, throughput, and productivity on a schedule or as needed.

Scalability

Additional robots can be added to increase capacity without impacting production.

SymKey automation can be applied to four primary Administrative Workflows



Claims



Provider



Authorizations



Eligibility