

SymKey Provider Module Capabilities

Add Providers

SymKey can add new providers along with one or more vendors, specialties, health plans, fee set assignments, and locations (contacts/addresses).

Add, Update, and Term Vendor Associations

SymKey can update existing vendors associated with the provider and add new vendor associations.

Update Demographics

SymKey can update these provider demographic fields on existing providers:

- ✓ Last Name
- ✓ First Name
- ✓ Middle Name
- ✓ Suffix
- ✓ Birthdate
- ✓ Gender
- ✓ RBRVS Carrier and Locality

Add Specialties

SymKey can add specialties to a provider, including these fields:

- ✓ Specialty Type
- ✓ Specialty Code

Update Contract Type Code and Class Code

SymKey can update provider contract and class codes with effective and term dates, term existing codes by adding new “current” records, and add historical records.

Add, Update, and Term Health Plan Panels

SymKey can update existing HMO/PPO panels records by adding or updating the following HMO/PPO fields.



In-Network/Out-of-Network



Specialty code



Vendor ID



Start and Term dates



Status code

SymKey can add new health plan panels to the provider, including setting the membership start date and adding HMO/PPO records.

SymKey Provider Module Delivers Rapid Results

These are real-world results from one Southern California MSO who implemented the SymKey Provider Module in just 30 days.

263,682

Total Transactions Processed

171,551

Major Health Plan Updates

63,574

Provider Identification Revisions

Performance Overview in the Initial Two Months

Terminations Managed: **13,329**

Providers Added: **3,204**

Health Plan Modifications: **3,463**

Removal of Duplicates: **1,421**

Contractual Updates: **2,105**